



2018 ANNUAL REPORT



MESSAGE FROM THE FIRE CHIEF

Mayor Packer, City Council, and Citizens of Marble Falls,

I am proud to present the Marble Falls Fire Rescue 2018 Annual Report. Our vision is to be the Premier Small Texas Fire Department. To fulfill this vision, we must concentrate our efforts on our goals, while providing the level of services expected by our citizens. This report is a highlight of our accomplishments and activities over the past year. There is a lot of work going on inside the organization, many of which citizens are not aware of. To that end, this report demonstrates the outcomes for the investment you, as citizens make in the Fire Department. Besides a list of our accomplishments, the report includes some key performance indicators of our activities.

This year we successfully hosted our 2nd Annual Pink Out event raising over \$4600 for St. Baldricks. We assisted in the Hill Country Wildfire outbreak and the October Historic Flooding. We were awarded a SAFER grant allowing us to hire 3 more firefighters, adding one more per shift and implementing a squad program. Doing this allows us to increase our services in 2019. This along with countless other activities has helped us become an iconic staple to the community and the events around the area.

The members of MFFR care very much about the community and they work hard each day and every day to meet and exceed the expectations of our community. I am proud of every member of the Department as they work hard to carry out our mission, vision, and strategic goals. They also accomplished a great deal in a short amount of time. They make me proud to be Marble Falls Fire Chief.

On behalf of the members of Marble Falls Fire Rescue, I thank you for your on-going support and we look forward to remaining a vital community partner.

Sincerely,

Russell Sander



2018 Accomplishments and Strategic Anchors

Investment in Personnel



- Fire Captain promotional process & Rowan Arnold to Captain
- Captain Stacks graduated from the Texas Fire Chief Academy, earning the Certified Fire Executive designation
- Engineer Rankin and Captain Arnold completed the city STEP program
- Co-Hosted Art of Reading Smoke by Dave Dodson. Over 200 attendees from across the state
- Combined Training at the Old HEB store
- Captains and Firefighter Parks attend the Line of Duty Death Conference
- Chief Sander, Fire Marshal Crane, and the Drivers attended the TEEEX Leadership Symposium
- 3 Members attended the TX EMS conference
- Completed 2300 hours of training



Growth & Long Term Planning



- Submitted SAFER Grant
- Awarded SAFER Grant for hiring of 3 firefighters
- Order & Placed new Self- Contained Breathing Apparatus in Service. Purchased via lease-purchase, saving an estimated \$98,000 over the 10- year replacement plan
- ISO Study & Improvement Plan
- Master Fire Station Location Study
- Developed 5 year staffing plan for MFFR
- Coordinated Emergency Generator Replacement
- Placed new staff vehicle in service
- Research Fire Station Alerting systems for regional system
- Implemented electronic vehicle and equipment check system
- Transfer 4 older, compliant Self-Contained Breathing Apparatus to Public Works
- Construct emergency exit, exterior stairs to living quarters of fire station
- Paint downstairs admin offices and training room
- Replaced old Florescent light fixtures in apparatus bay with LED lights
- Began multi- year replacement of Florescent light fixtures with LED lights in offices and living quarters



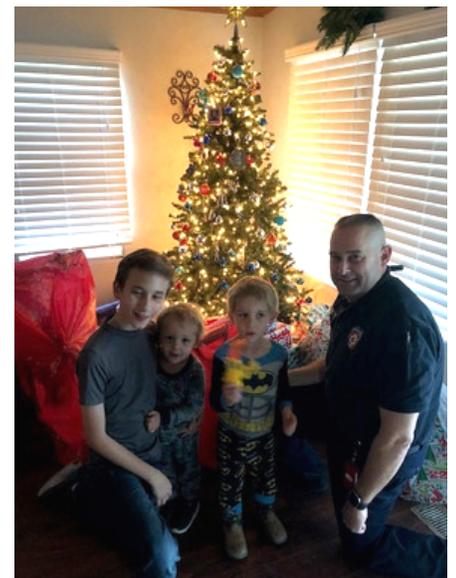
Emergency Response

- Awarded LCRA grant for rescue equipment
- Assisted with Incident Command and/or Division Commanders for Wildfires (CR 108, FM 962 - Blanco County, FM 962- 2nd wildfire, CR 116- Inks Lake, Horseshoe Bay Airport)
- Response to Flooding Event in October
- TX Commission on Fire Protection Compliance Inspection- No violations found
- Developed long range small equipment replacement plan
- Updated 6 Emergency Operation Plan Annexes
- Coordinated Tabletop Exercise with MFISD for active shooter situation
- Medical Facility Emergency Management Exercise
- EOC Exercise in the new EOC
- Participated in tabletop exercise with Scott & White Hospital
- Updated personal Protective Equipment policies to meet guidelines of Texas Commission On Fire Protection rule 435.1(3)
- Submitted AFG grant for SCBA replacement- not awarded
- Submitted grant to Texas Forrest Service for Wildland gear- not awarded
- Submitted grant to Firehouse Subs for thermal imagine camera (TIC),- not awarded

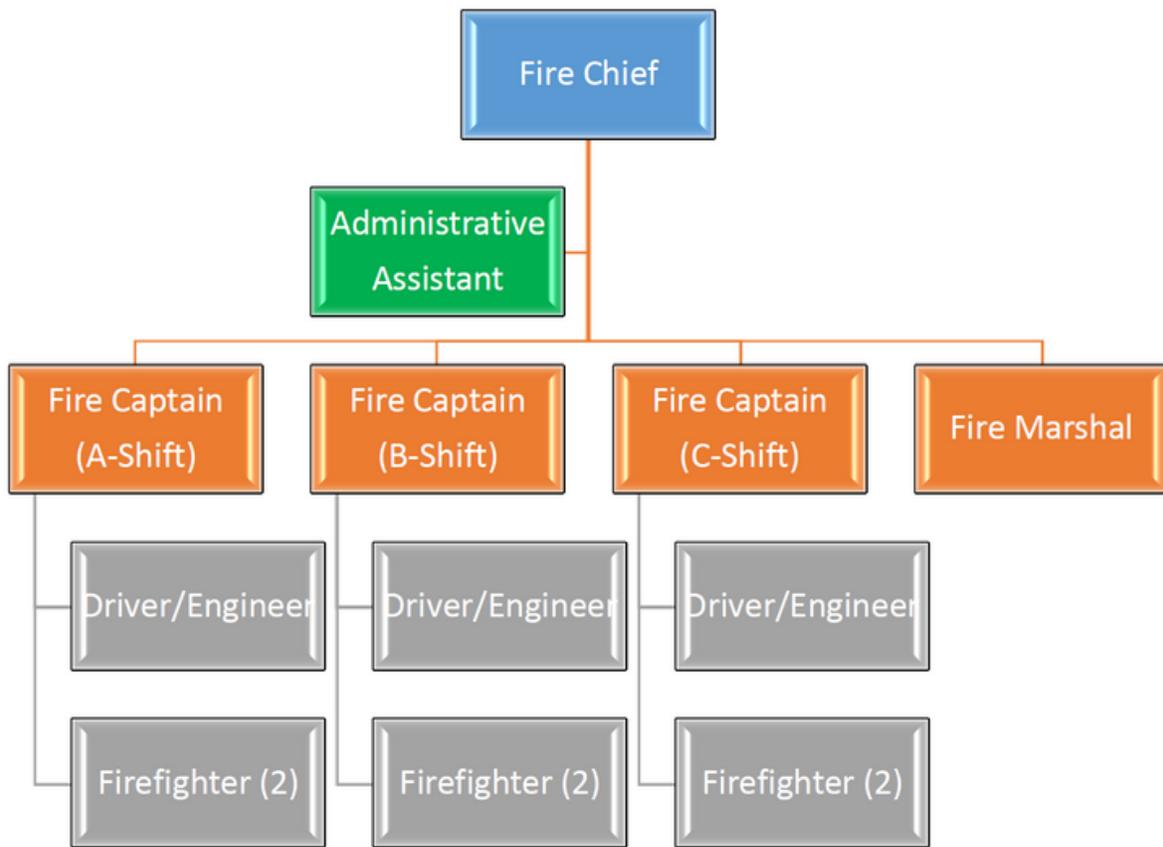


Public Outreach

- 2nd Annual Pink Out
- Issued 2nd Annual Report
- Hosted annual Fire Camp
- KBEY Food Drive
- Completed 457 fire safety inspections, 65 new construction inspections, 218 hours of plan review, and 123 hours of Community Risk Reduction Education
- Participated in Spring Break Activities
- Provided fire prevention education in the Elementary Schools, teaching approximately 1500 children
- Adopted a family for Christmas
- Ball Drop at Family Crisis Center Golf Tournament
- Children's Day
- Participated in Toy Drive distribution day



Fire Organization

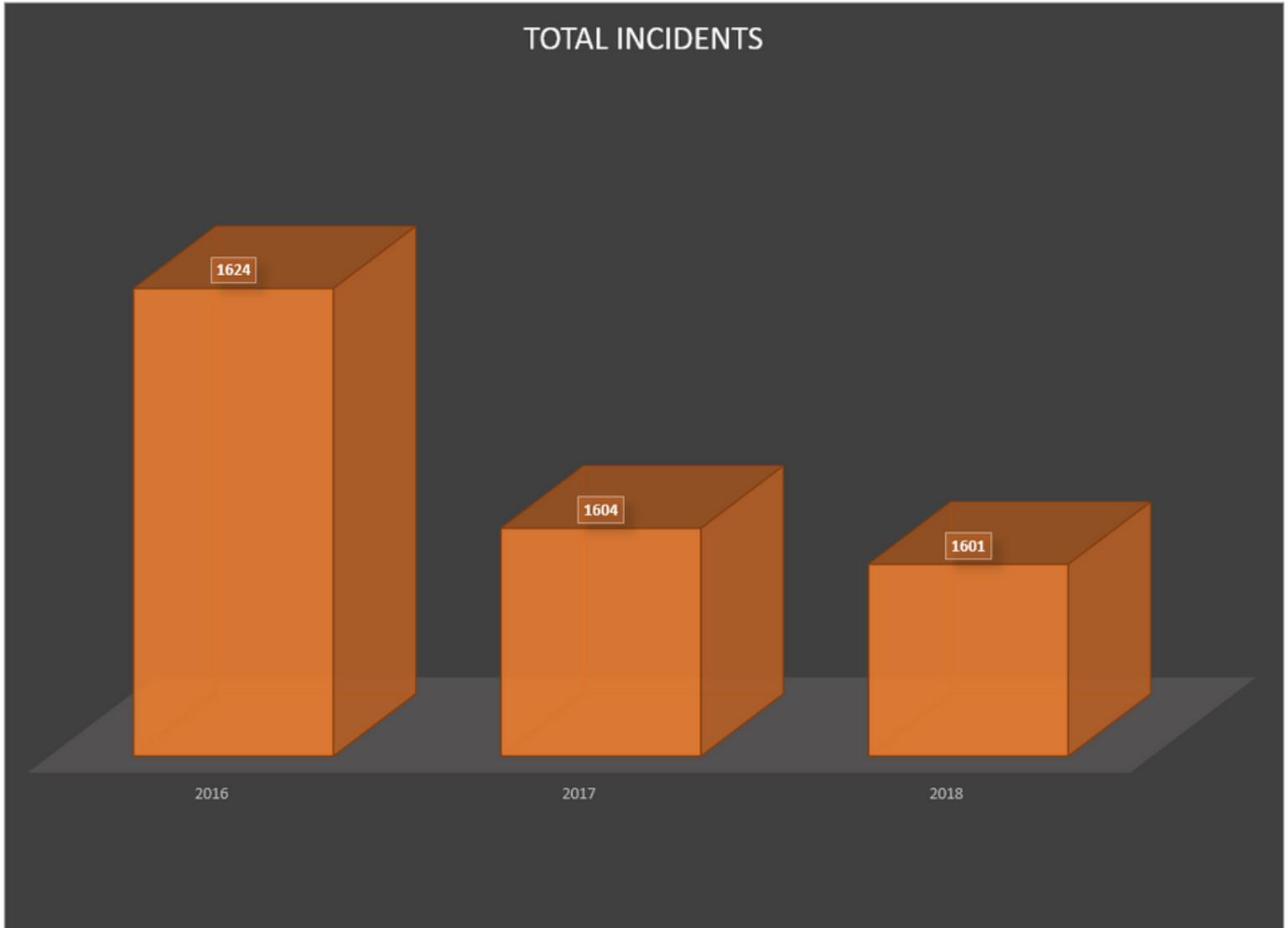


12

FIRE FIGHTERS

Serve the city
limits of Marble
Falls

Total Incidents



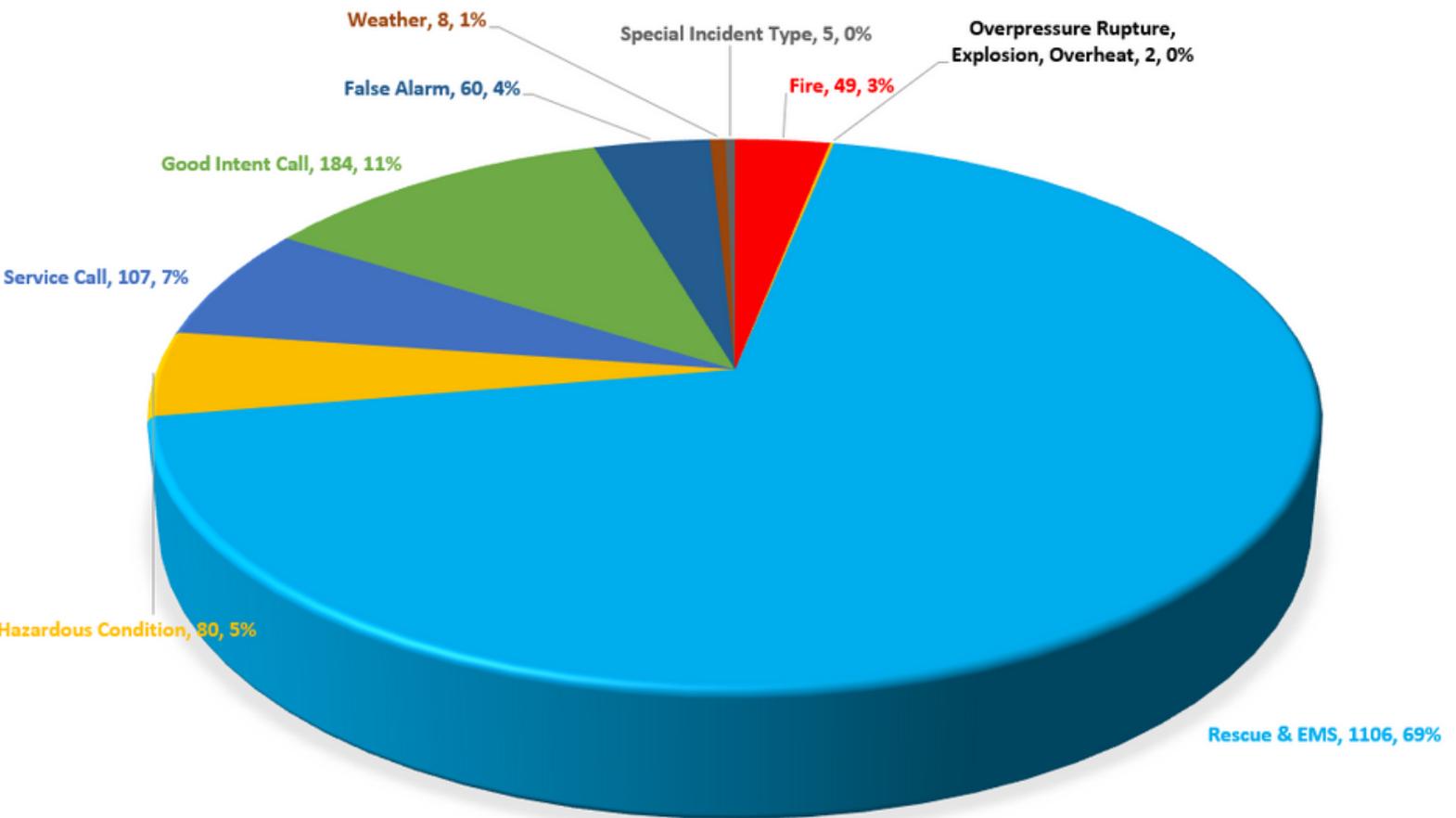
2nd

year for new Emergency Response for
CAD, lowering the number of EMS calls
MFFR responds to

2018 Incident Breakdown

49 **Fire Calls**
3% of total call Volume

INCIDENT TYPE BREAKDOWN



Rescue & EMS Calls

1106

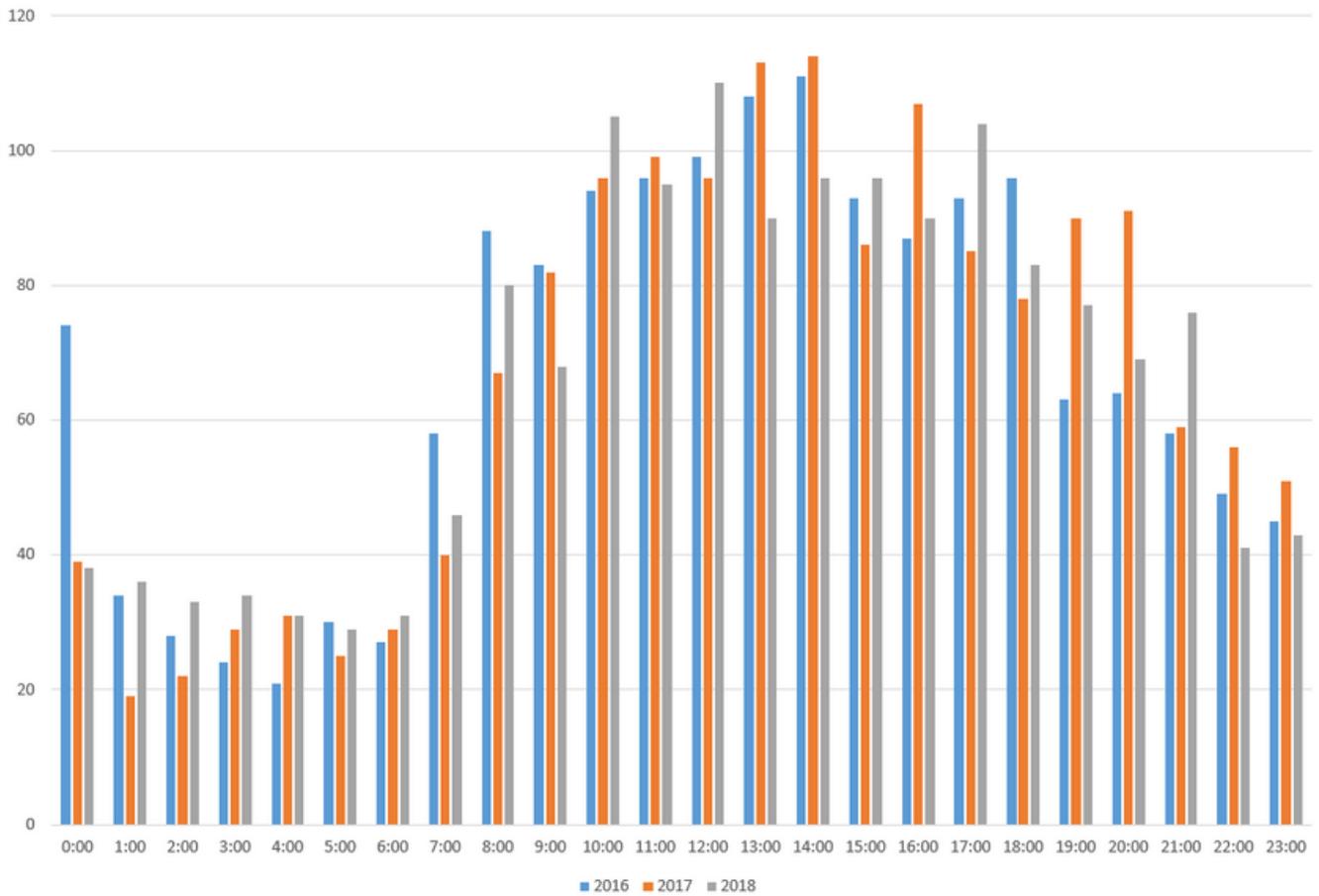
69% of total call volume

Peak Call time

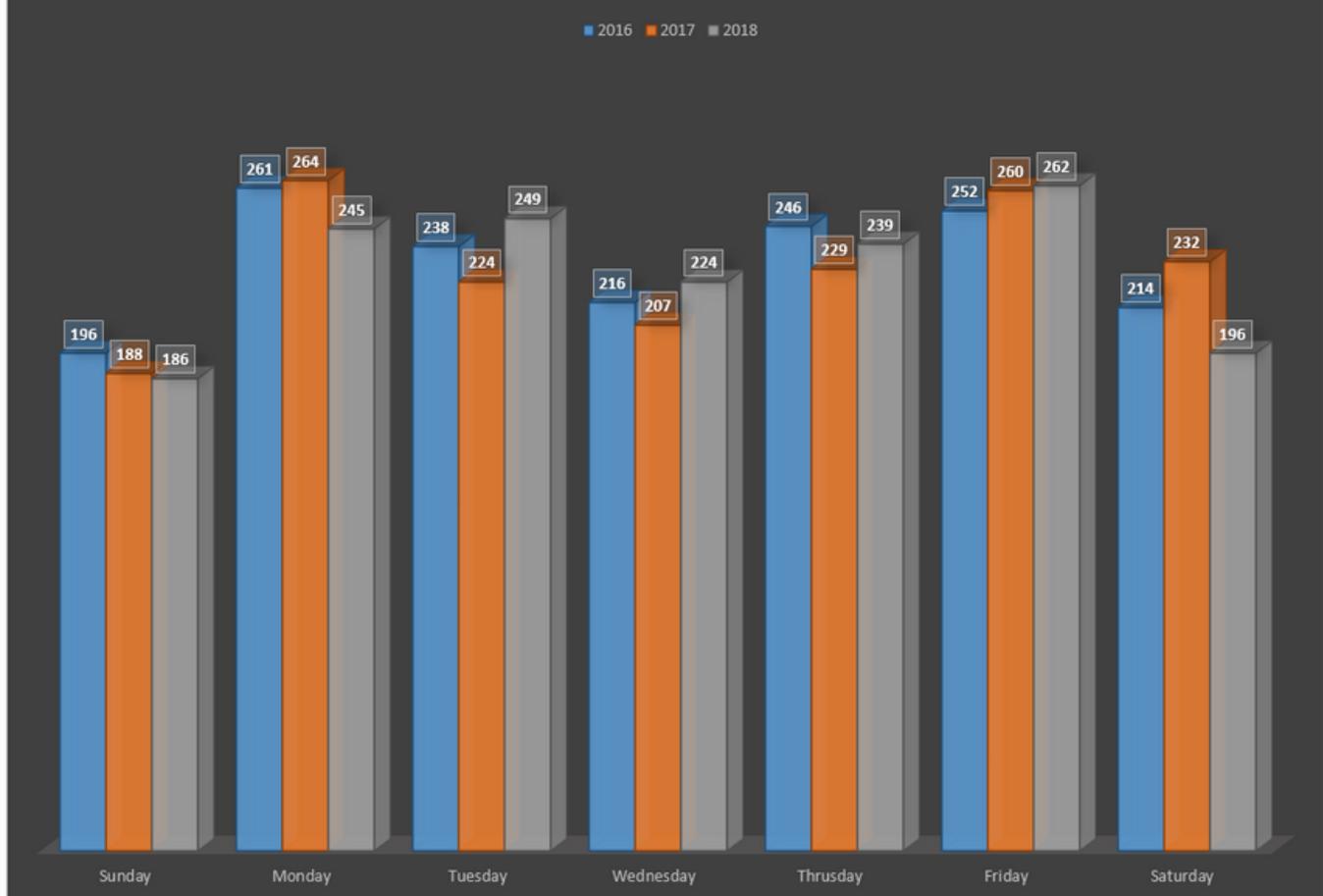
12pm - 5pm

RESPONSE DATA

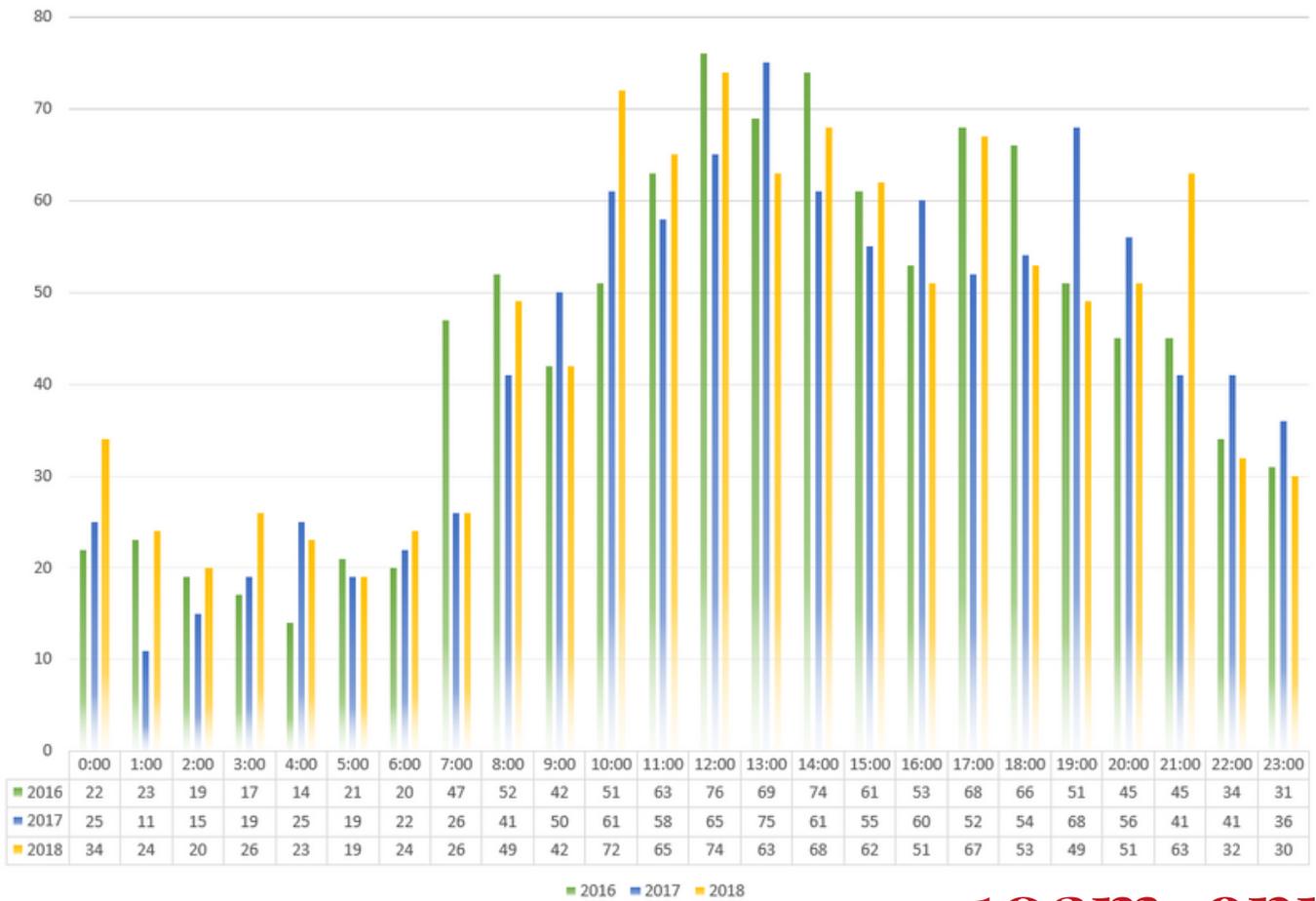
Alarm by Time of Day - All Incidents



INCIDENTS BY DAY OF WEEK

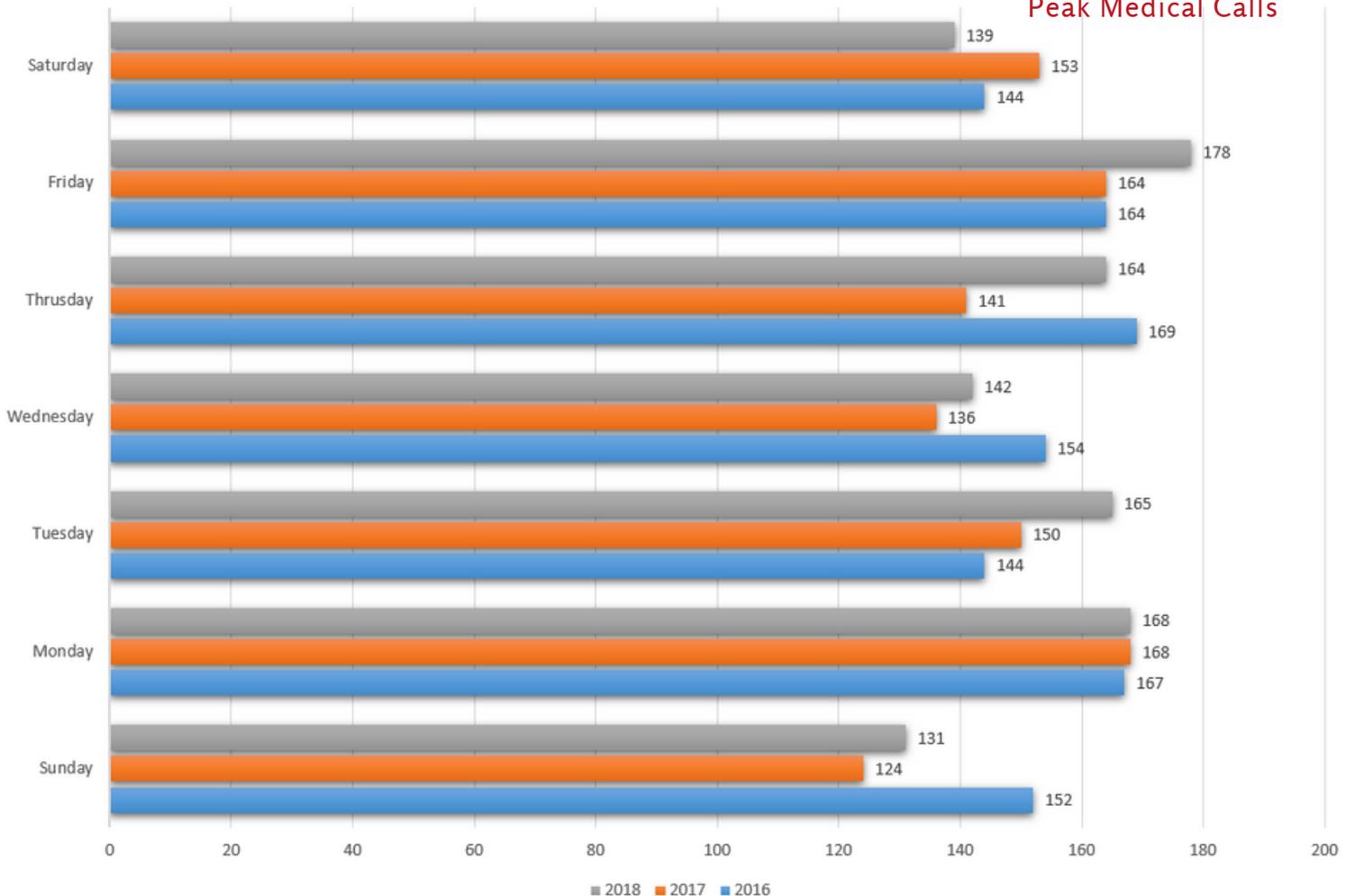


MEDICAL CALLS BY TIME OF DAY

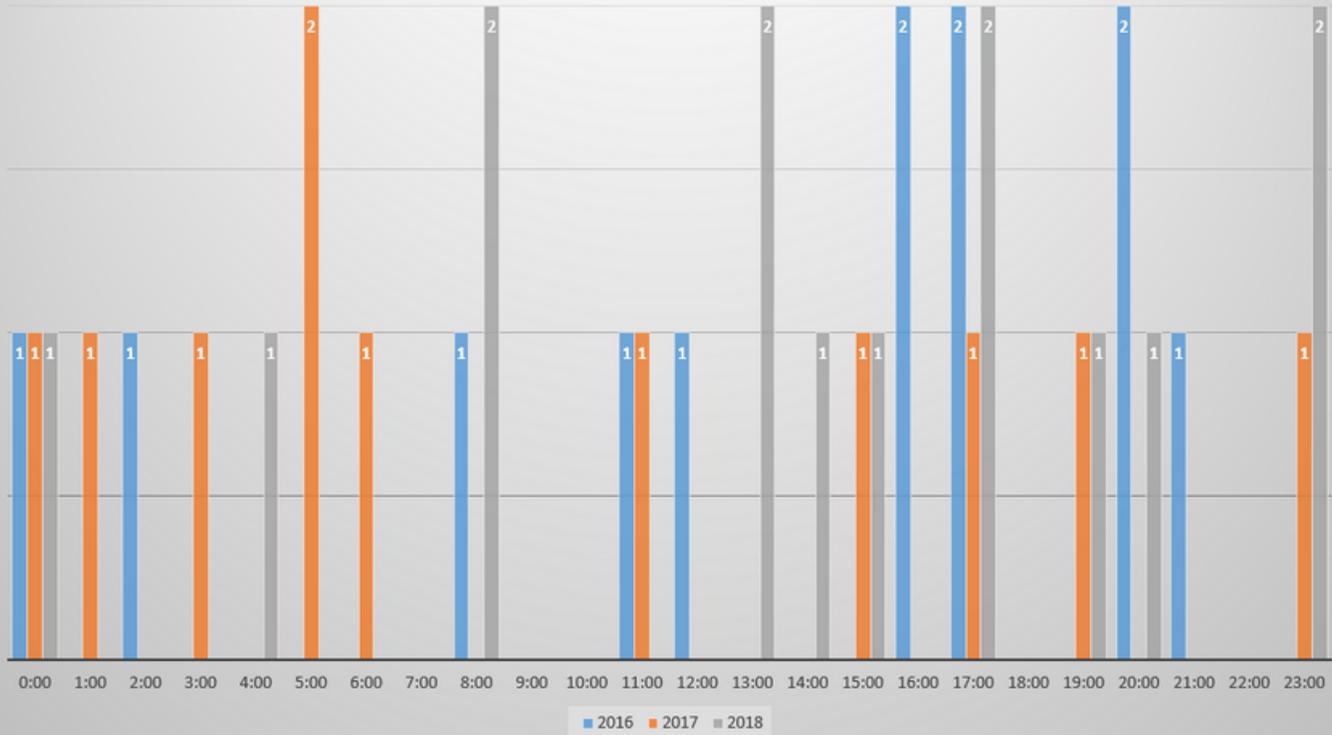


10am-9pm
Peak Medical Calls

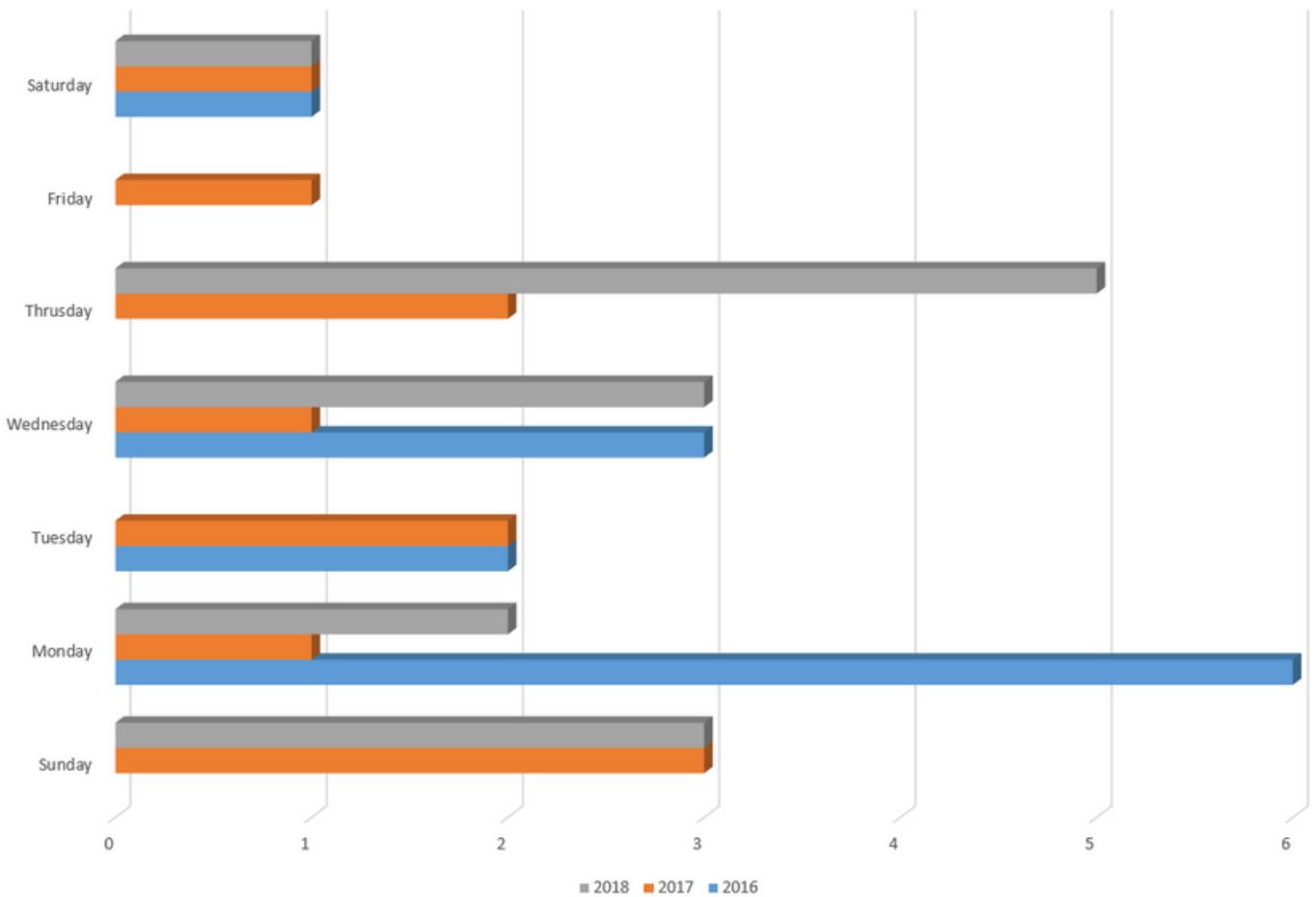
Medical Incidents by Day of Week



Building Fire By Time of Day (Inside City)

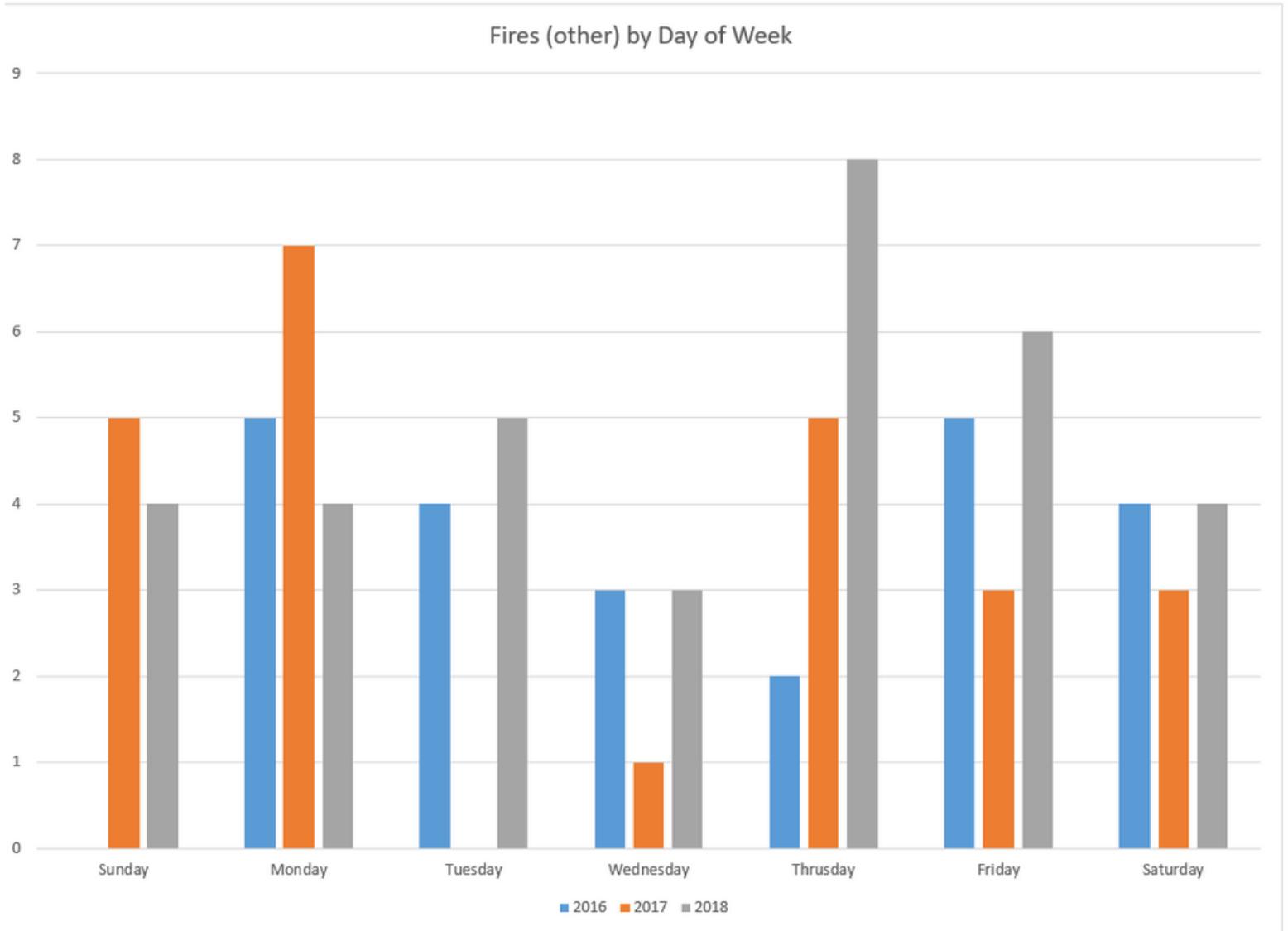


Building Fires by Day of Week

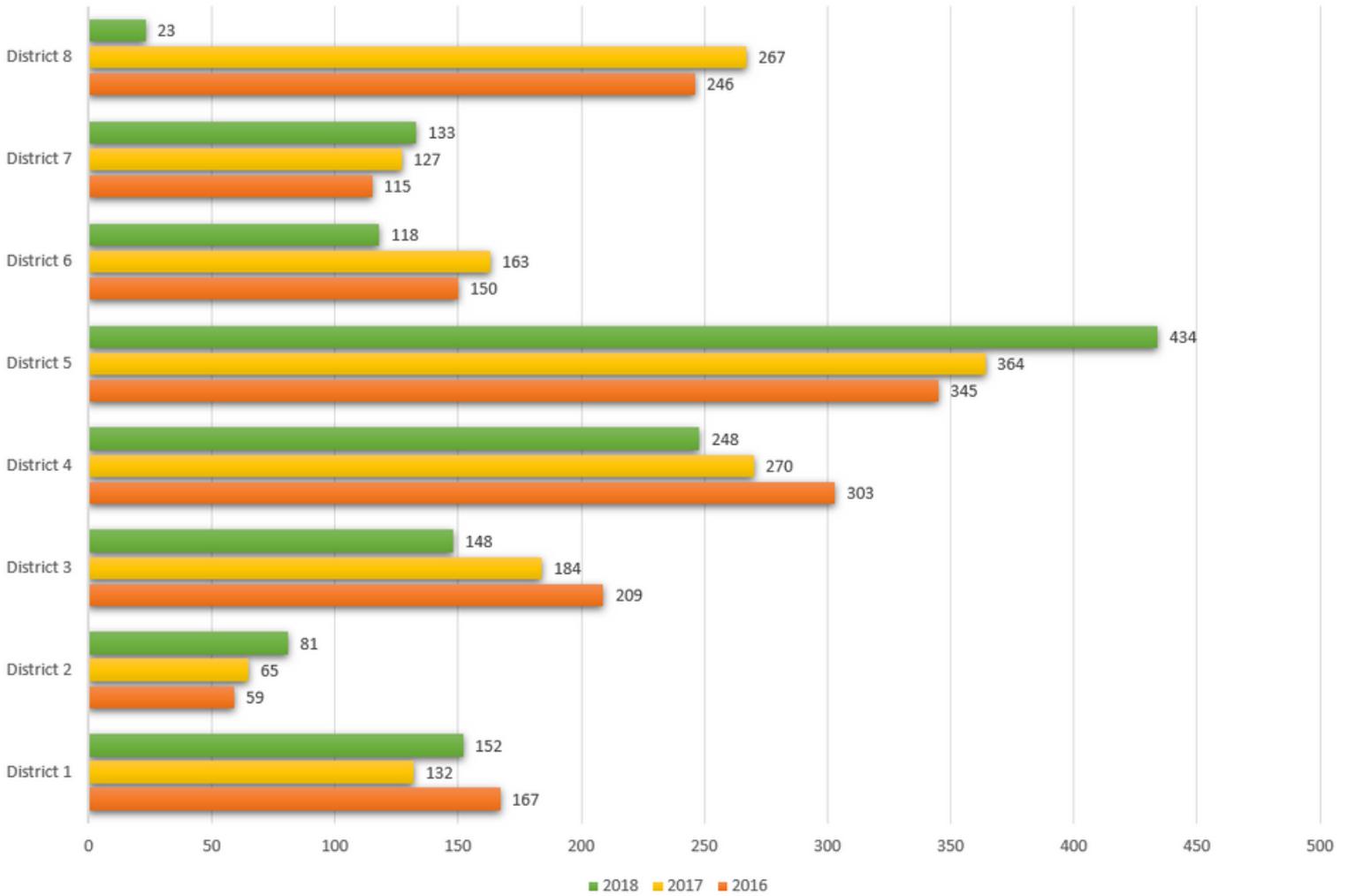


TOP FIRE CAUSES

- Cooking equipment is the leading cause of home structure fires and home fire injuries.
- Smoking is the leading cause of civilian home fire deaths.
- Heating equipment is the second most common cause of home fire fatalities.



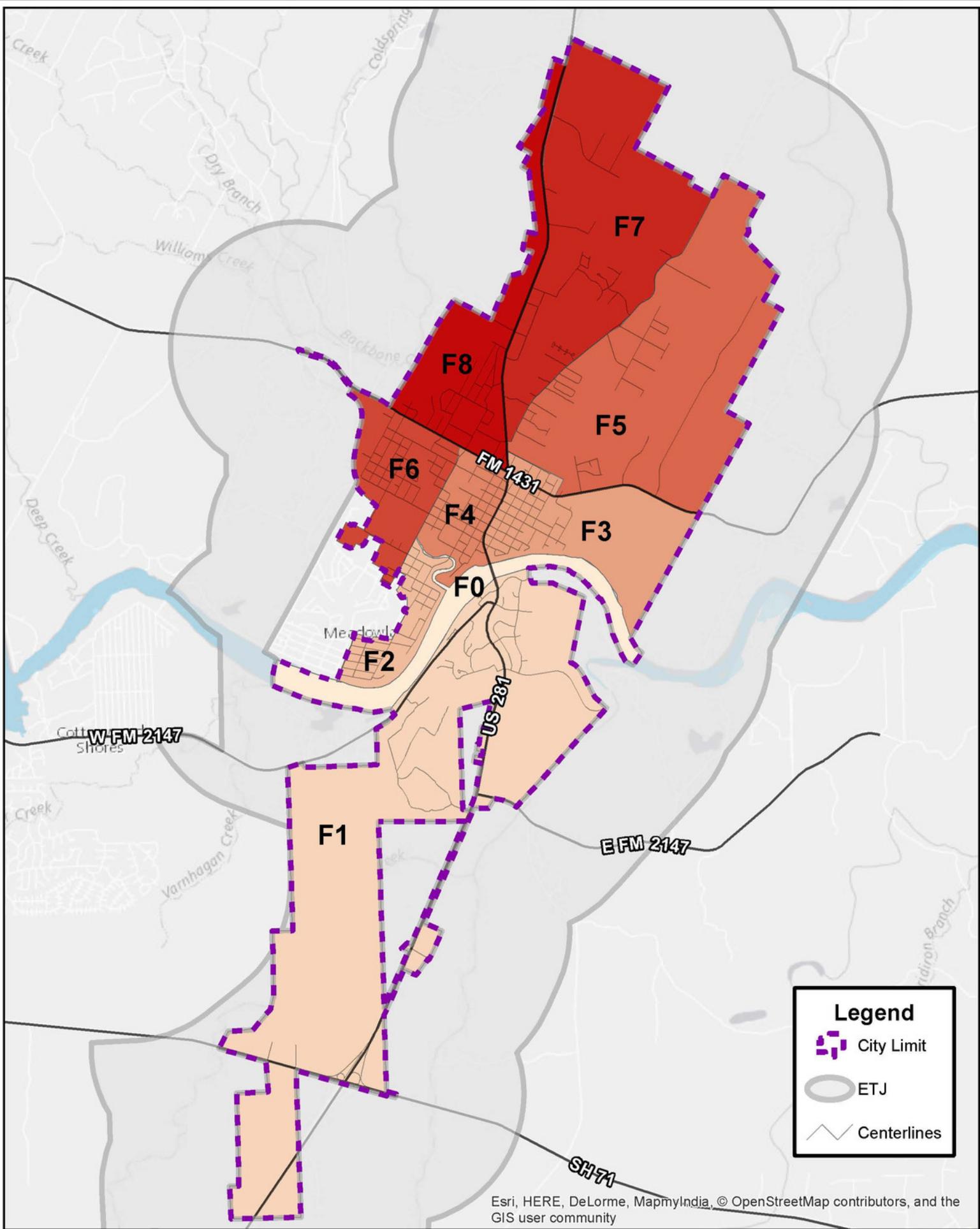
Incidents by MFFR District



Most calls occur in district

5

An Assisted living facility, nursing home, and subsidized housing are in this district

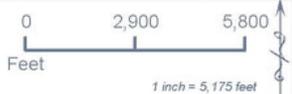


Legend

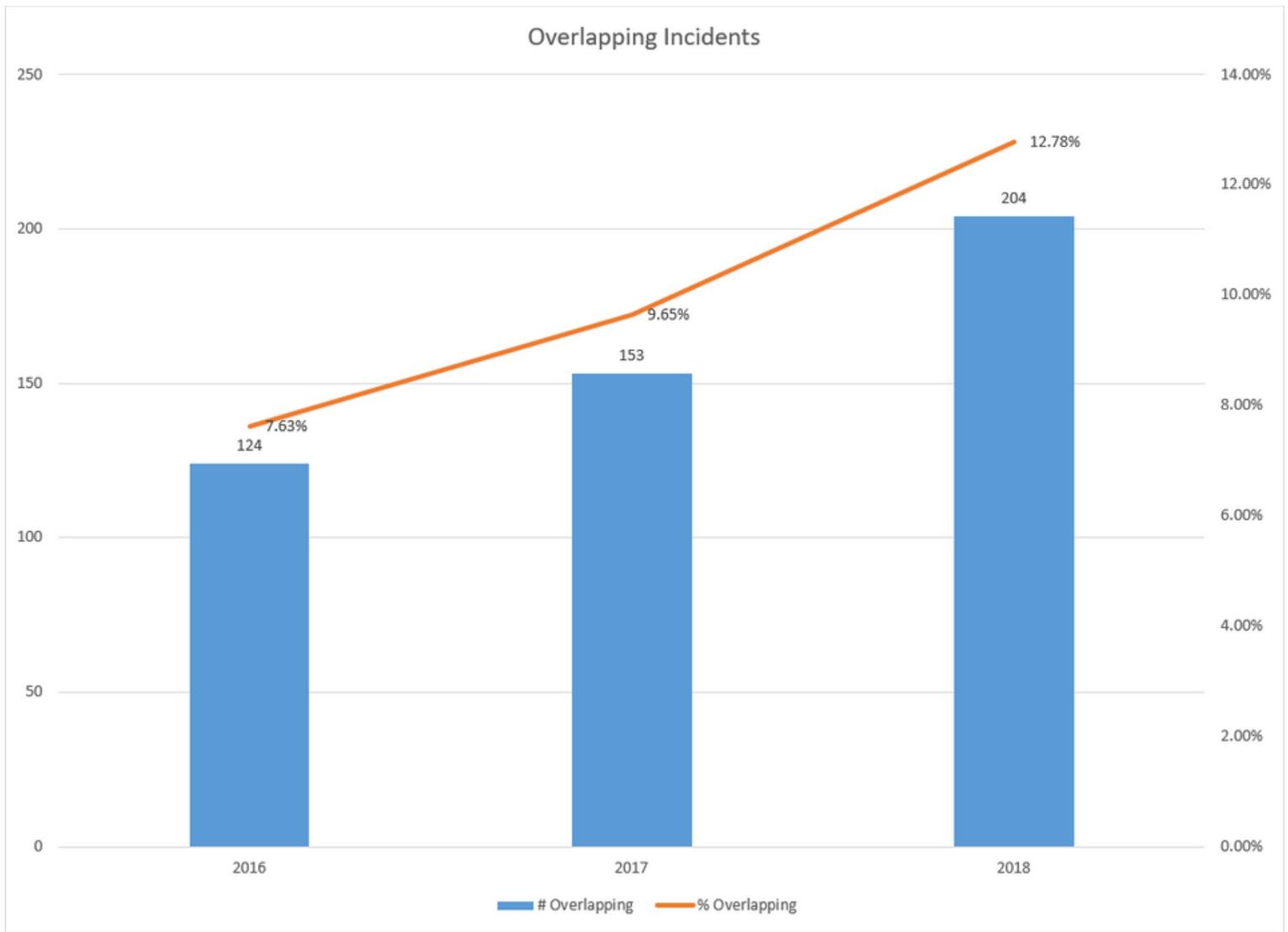
-  City Limit
-  ETJ
-  Centerlines

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FIRE DISTRICTS



This product is for informational purposes and may not have been prepared for or be suitable for legal, engineering, or surveying purposes. It does not represent an on-the-ground survey and represents only the approximate relative location of boundary properties. Map by Development Services, Direct: 830-798-7089, Email: cde@marblefalls.gov, 1/17/2017



OVERLAPPING CALLS 2018

12.78%

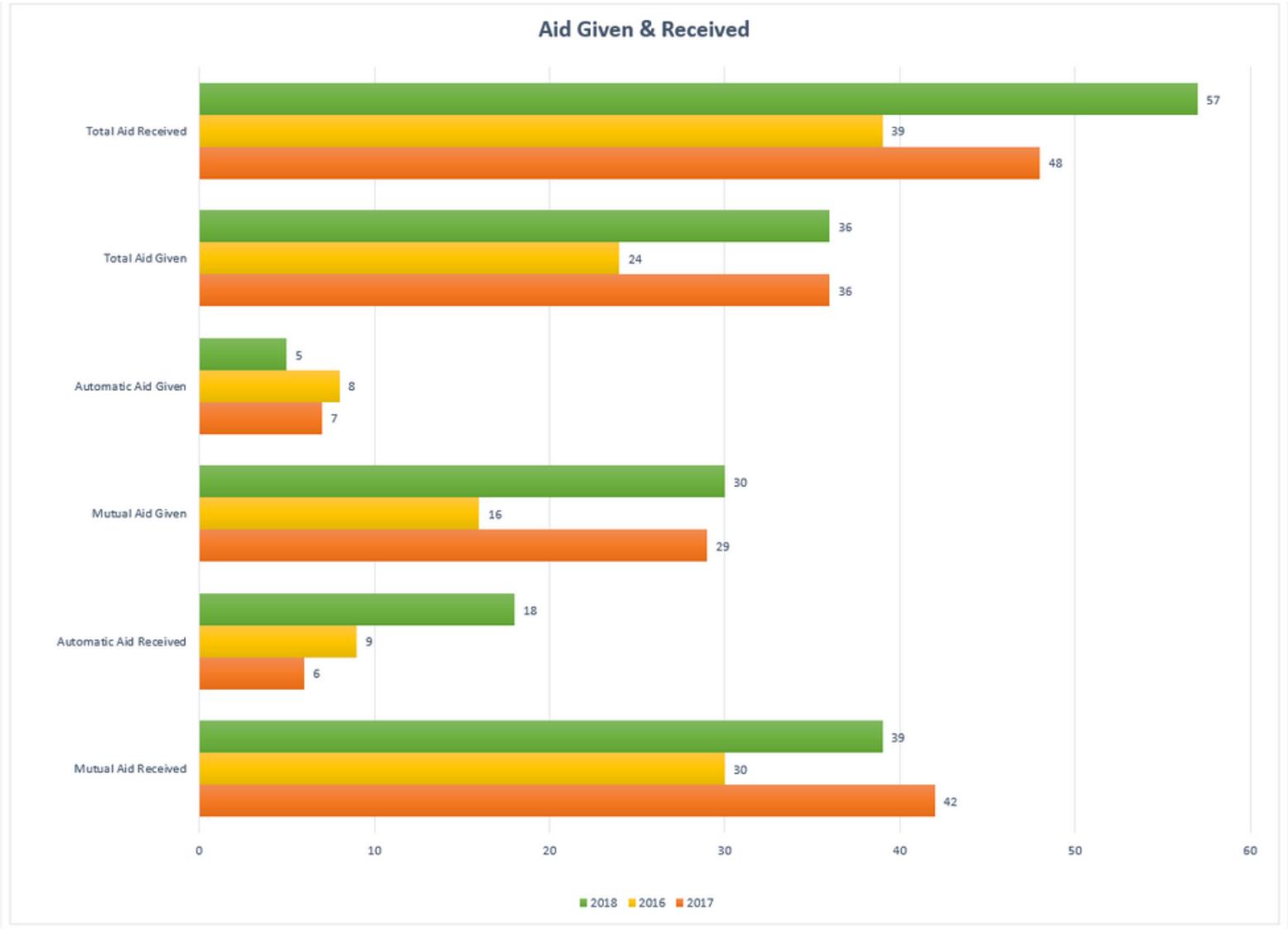
As the city continues to grow, overlapping calls will continue to rise. Growth and further planning for stations and personnel is essential.

57

Mutual Aid Calls Received

18

Automatic Aid Calls Received



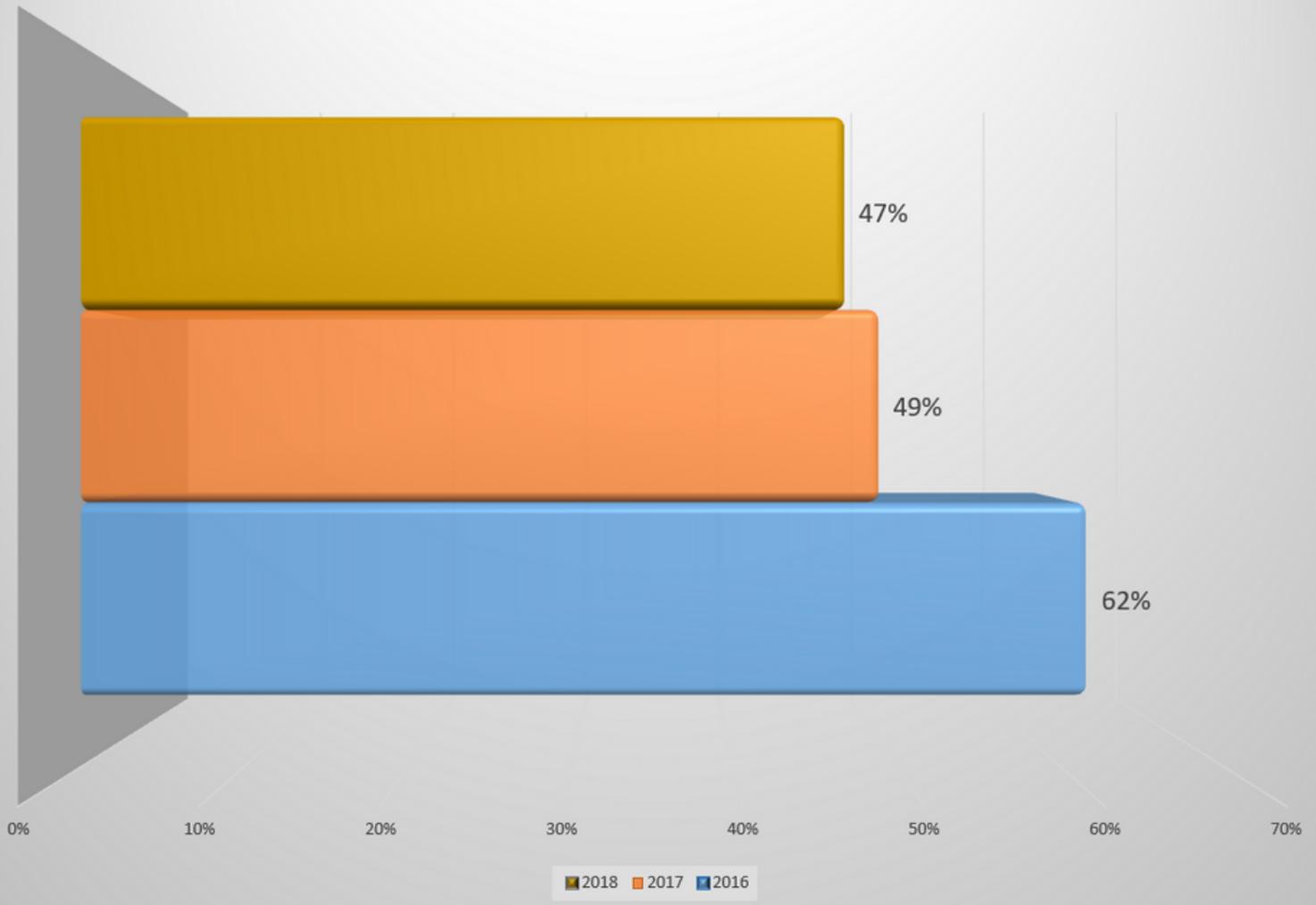
36

Mutual Aid Calls Given

5

Automatic Aid Calls Given

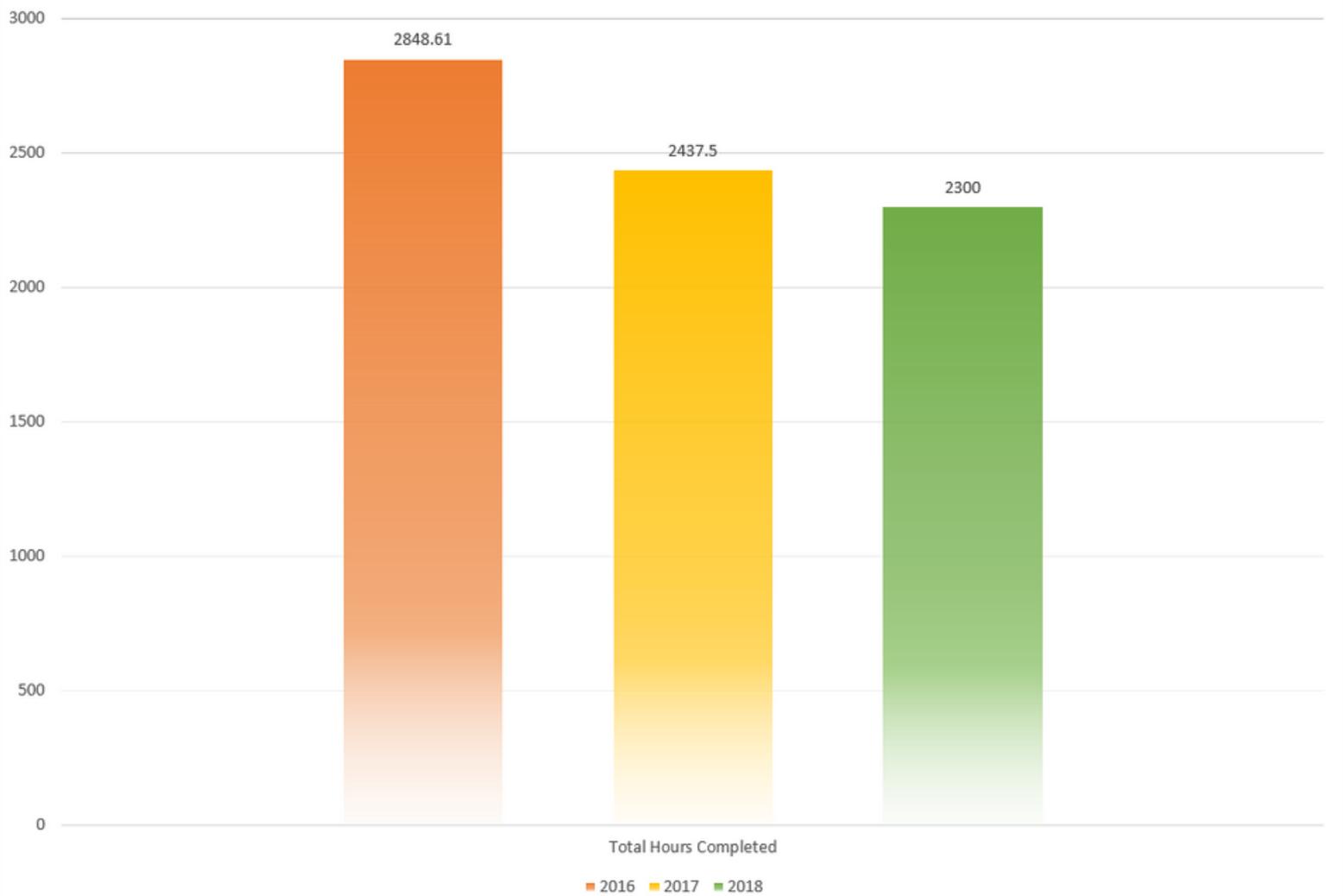
Percent of Response 5 Minutes and Less



Reporting System

Changes in the reporting software allows us to provide more accurate response times

TOTAL TRAINING HOURS COMPLETED



20 HOURS

mandated per month

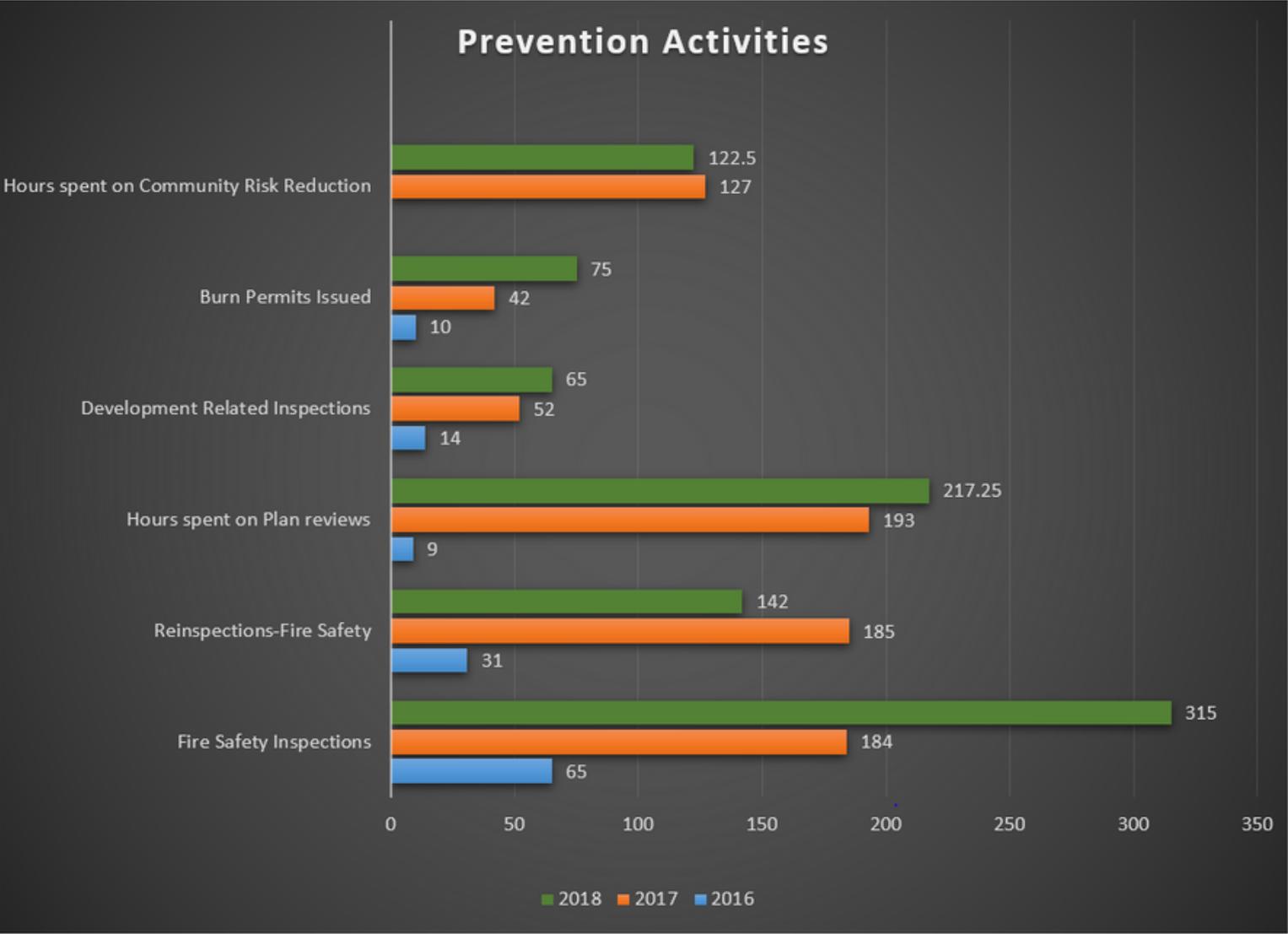
12

higher level certifications
obtained

478

Total Certificates held by
department

A reporting error was uncovered for the tracking of prevention activities. Numbers are a rough estimate



2018

That's a wrap

